

**NOVA SCOTIA ENERGY BOARD AND**  
**NOVA SCOTIA REGULATORY AND APPEALS BOARD**

**IN THE MATTER OF THE PUBLIC UTILITIES ACT**

-and-

**IN THE MATTER OF** a review of the 2024 Annual Reports of the **NOVA SCOTIA CONSUMER ADVOCATE** and the **SMALL BUSINESS ADVOCATE**

**BEFORE:**



Stephen T. McGrath, K.C., Chair  
Roland A. Deveau, K.C., Vice Chair  
Julia E. Clark, LL.B., Vice Chair

**HEARING ORDER**

Section 94 of the *Public Utilities Act* requires annual reports of the advocates to be filed with the Board covering the activities of the advocates during the preceding calendar year. On April 17, 2025, the Consumer Advocate and Small Business Advocate filed their 2024 Annual Reports with the Board.

The Board has determined that this proceeding will be conducted by way of a paper hearing. Both Matters M12231 and M12232 will be considered together and all submissions will only be filed in M12232.

The following timetable will apply to this matter:

|   |                                |
|---|--------------------------------|
| Notices of Intervention   | <b>Friday, May 2, 2025</b>     |
| Objections to Claims for Confidentiality or the form of the Confidentiality Undertaking (if any)        | <b>Friday, May 9, 2025</b>     |
| Reply to Confidentiality Objections by the Consumer Advocate and Small Business Advocate (if necessary) | <b>Wednesday, May 14, 2025</b> |
| Board Rulings on Confidentiality Claims (if necessary)  | <b>Friday, May 16, 2025</b>    |
| Submissions from Intervenors on the form and content of the Annual Reports                              | <b>Friday, May 23, 2025</b>    |


Consumer Advocate and Small Business Advocate  
Reply to Intervenor Comments

**Friday, May 30, 2025**

The *Board's Regulatory Rules* will apply to this application, including Rule 7(3) with respect to filing by **2:00 pm** on any date a document is due.

The Clerk of the Board will provide a copy of the Hearing Order to the list of those interested in the electricity/natural gas/water mandates, post it to the Board's social media and publish it on the Board's website.

**DATED** at Halifax, Nova Scotia, this 24<sup>th</sup> day of April 2025.

  
Clerk of the Board