



NOVA SCOTIA REGULATORY AND APPEALS BOARD

NOTICE OF PUBLIC HEARING

**IN THE MATTER OF AN APPLICATION by the TOWN OF NEW GLASGOW
WATER UTILITY for approval of a 2025 Rate Application:**

**Hearing starts: Monday, February 23, 2026
10:30 am**

**Evening Session: Monday, February 23, 2026
6:00 pm (if needed)**

**Hearing Location: Council Chambers (New Glasgow)
111 Provost Street
New Glasgow, Nova Scotia**

THE DATE AND LOCATION OF THE HEARING MAY CHANGE

If any Intervenor in this proceeding intends to file evidence, the timeline will be extended to accommodate this, and the hearing date will be rescheduled.

Depending on the circumstances, all or part of this public hearing may be held virtually, by video conferencing.

THE DATE, TIME AND LOCATION FOR THIS HEARING MAY BE CONFIRMED BY VISITING THE BOARD'S WEBSITE OR BY CONTACTING THE CLERK OF THE BOARD.

Board Hearings are open to the public and you may participate as follows:

- You may speak at the hearing. You must notify the Board by **Tuesday, February 3, 2026, of your request to speak.**
- You may make written comments by sending a letter to the Clerk of the Board at P.O. Box 1692, Unit "M", Halifax, NS B3J 3S3, or by email at: board@novascotia.ca, or by fax at (902) 424-3919 by **Tuesday, February 3, 2026.**

- You may request formal standing as an Intervenor, subject to Board approval. This will allow you to present evidence or cross-examine witnesses. Your request must be received by the Board by **Tuesday, January 6, 2026**, and a copy of your written evidence by **Tuesday, February 3, 2026**.

Additional information about the matter is as follows:

- For a 5/8" meter, residential customer, the average current quarterly water bill is \$114.38, and it is proposed to increase to \$129.19 (12.9%) in 2026/27; \$144.36 (11.7%) in 2027/28; and to \$163.79 (13.5%) in 2028/29.
- The Utility is also requesting increases for other metered services ranging from 0% to 67.6% in 2026/27; 0% to 27.0% in 2027/28; and 0% to 15.7% in 2027/28.
- The annual fire protection charge paid by the Town, currently \$825,017, is proposed to increase to \$1,038,318 (25.9%) in 2026/27; \$1,309,704 (26.1%) in 2027/28; and to \$1,508,285 (15.2%) in 2028/29.

Upon reviewing the Application, the Board, in its Decision, may determine that the proposed amendments should be as requested, higher, or lower.

A copy of the Application and any timetable applying to this matter may be viewed on the Board's website at <http://nsrabt.nsrab.ca/>, by clicking on "Matters & Evidence", "Go To Files & Documents", and in the "Go Directly to Matter" search box, enter Matter No. **M12568**.

To assist the Board in using correct forms of address and pronouns in our hearings and decisions, we invite all parties, lawyers, and all other participants to share their pronouns and titles with the Board and each other if they are comfortable doing so. There is no requirement to provide this information.